

ABCI Marketing Material Compliance Checklist

References: <u>Clause 4.1 - Provide accurate and accessible information to prospective and current</u> <u>students</u>

1. Accuracy and Truthfulness:

- Does the marketing material accurately represent the scope, content, and outcomes of the training services offered?
- Is all information provided in the marketing material truthful, up-to-date, and reflective of the current status of courses and services?

2. Transparent Advertising:

- Does the marketing material provide clear and concise information about the qualifications, courses, and services offered? This includes:
- 1. Course codes and full titles of training products
- 2. Amount of training
- 3. CRICOS codes
- 4. Any prerequisites or entry requirements
- 5. Requirements for work placement
- 6. Information that is consistent with the Training and Assessment Strategy.
- Are any claims made in the advertising material substantiated and verifiable?
- Are limitations, prerequisites, or conditions associated with the courses clearly communicated?

3. Ethical Recruitment Practices:

- Does the marketing material avoid misleading learners about the nature of the training, assessment, and support services offered?
- Are there any elements in the material that could be considered deceptive or could entice learners to enroll through misleading practices?

4. Currency of Information:

- Has the marketing material been reviewed and updated to ensure all information provided is current and accurate?
- Have any outdated or obsolete information been removed or corrected?

5. Cultural Sensitivity:



• Is the marketing material culturally sensitive and respectful to the target audience, especially considering the diverse backgrounds of international students?

6. Compliance with International Student Regulations:

• Does the marketing material comply with any specific regulations or guidelines related to marketing to international students in the respective countries or regions?

7. Compliance with Visa and Immigration Information:

• If the marketing material includes information about visas and immigration, is it accurate and in compliance with relevant regulations?

8. Review and Approval Process:

• Has the marketing material undergone the review and approval process by the designated authority within the organization?

9. Language and Clarity:

- Is the language used in the marketing material clear and easily understandable for the international audience?
- Have translations been provided where necessary, and are they accurate?

10. Inclusion of International Student Support Information:

• Does the marketing material include information about the support services available for international students, including language assistance, cultural integration, and academic support? (If applicable)

11. Compliance with Privacy and Confidentiality:

• Does the marketing material comply with privacy and confidentiality standards, especially when referring to specific students or case studies?

12. Accessibility:

• Is the marketing material accessible to individuals with disabilities, in compliance with accessibility standards?

13. Record-Keeping:

- Are records of the marketing material, approvals, and updates being maintained for audit purposes?
- Has the marketing material been logged in the ABCI marketing material register?

14. Training and Awareness:

• Have staff involved in creating or approving marketing materials received training on international student recruitment guidelines and cultural sensitivity?

15. Continuous Improvement:



• Are there processes for continuous improvement based on feedback received?

16. Nationally recognised training logo

• Does the use of the NRT logo comply with the requirements in <u>Schedule 4</u> of the Standards?

Revision history

Revision	Date	Description of modifications
1.0	Jan 2024	Original